# GE Hitachi Nuclear Energy

# GEH Parts - Electronics Engineering Services - Obsolescence Ouote Path to Solution

# fact sheet

## A New Engineering Service

The Parts Electronics Engineering Service is a new offering from GEH that finds replacement parts for BWR customers encountering obsolescence issues during the quoting process. Customers will have an offer to find a solution within weeks rather than receiving a no bid or waiting for months for an answer.

#### **Reduced Risk**

Because GEH is the OEM of the BWR design, only GEH can guarantee that a replacement part meets all intended specifications and design characteristics as the original, unlike 3rd party repair operations that attempt to reverse engineer the part.

Customers also have the solution identified before ordering the part, eliminating a key risk factor in on-time delivery.

### Giving Customers a Path to a Solution

For customers that have a GE part determined to be obsolete through the quoting process, or customers already aware their part is obsolete, GEH now offers to solve the obsolescence problem through Engineering Services.

When a solution is found, customers can get replacement part equivalency evaluations, as well as all the necessary engineering requirements and documentation to enable them to order the part.

### **Key Features and Benefits**

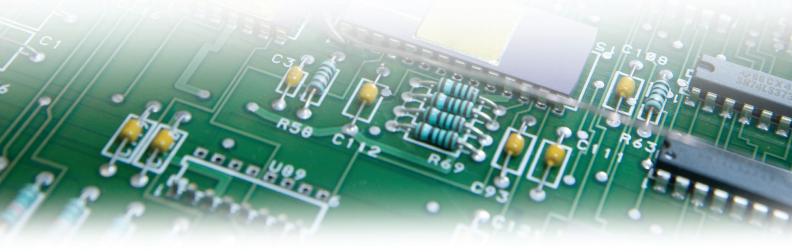
- Reduced RFQ cycle average 15 days to extend Engineering Service offer
- Replacement part identification that meets form, fit, and function of the original part
- Replacement part equivalency evaluation
- Dedicated GEH Engineering resources
- GEH-OEM support on solving customer needs



To take advantage of the new Electronics Engineering Services today or for any other Electronics need, contact your Customer Account Leader or please contact:

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