GEH Parts – Electronics Expanded Exchange Services Program (EESP)

fact sheet

A Better Solution for Electronics Parts Replacement

GEH's **E**xpanded **E**xchange **S**ervice **P**rogram (EESP) has been developed to address customers' growing concern about supporting an aging BWR fleet with necessary electronic parts. The GEH EESP provides an economical solution to help ensure that our customers have the right parts for both planned maintenance and emergency assistance, shipped within 24 hours.

The EESP is virtually an "on-demand" part exchange service offered to utilities with BWR-GEH design controlled electronics for both Neutron Monitoring System (NMS) and non-NMS applications.

Peace of Mind

EESP helps alleviate customer concerns about obsolescence and part availability. GEH assumes the responsibility of maintaining an updated inventory of parts to the latest performance and industry standards, and is committed to providing those parts on demand. In addition, GEH's EESP customer support line provides direct access to a support team 24/7

Reduced Risk

Increasing electronics obsolescence has led to a rise in counterfeit components being sold in the market. As the Original Equipment Manufacturer, GEH provides genuine parts, ensuring component integrity.

Flexibility

GEH's EESP is a program that can be tailored to satisfy each customer's unique budgetary and operational requirements.

Key Benefits

- Parts on demand
 Guaranteed shipment within 24 hours
- 24/7 Customer Service
 Technical and fulfillment assistance available around the clock
- Lower costs
 GEH owned and managed inventory, which lowers operational cost for the customer
- Flexibility
 Level of inventory coverage to meet unique customer needs
- Reduced risk
 A guaranteed source of replacement parts that satisfy the latest technical and safety standards demanded by the industry



"Other utilities should consider the benefits GEH offers on an EESP Contract. The quick availability of necessary parts, Engineering support on Master List items as required and the cost of an exchange versus a new purchase represents a significant savings for the utility."

- Sr. Buyer at a North American Utility

Take advantage of the flexibility and efficiency of EESP to support your operations today.

For additional information pertaining to this service or any other Electronics need, please contact:

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