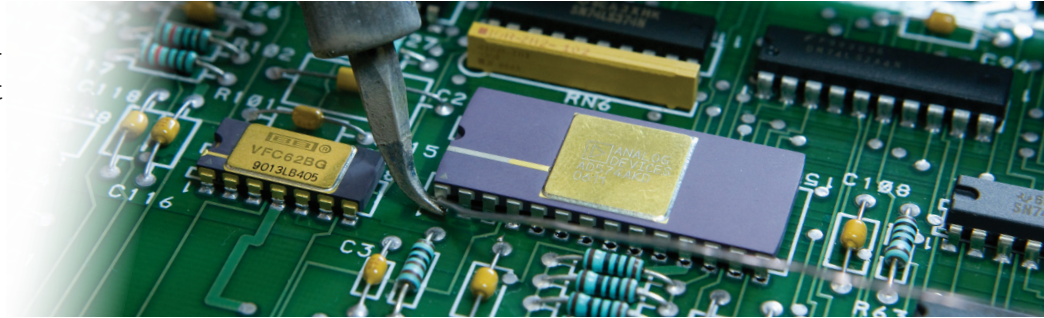


GEH supports all the utilities with BWR – GEH design by offering a Refurbishment Service under the GEH – Parts Electronics product line. This service is being enhanced with a new option for the customer.

Traditionally, Refurbishment Service orders enable the customer to learn what is wrong with a part via a diagnostic test/evaluation done by GEH and then to elect to have the part fully refurbished and tested to the latest GEH drawing revisions. Refurbishment costs are usually 60-75% of a new part price. Based on feedback from utilities, customers simply want their electronic parts repaired and returned as quickly and cost effectively as possible.

Now, a new Repair Only service option has been introduced to permit a more efficient repair process for the customer. Under this new option, GEH still performs the diagnostic test/evaluation, but then replaces ONLY the components that are defective. Full refurbishment is not required. The card is repaired, tested, and then returned to the customer at the “as-received” drawing revisions.

During the quoting phase, GEH will identify the part as either a simple “S” or complex “C” electronic card. The initial customer PO will be issued with a “not to exceed” price. Once the repair is complete, GEH provides the customer the final repair price and requests a change order prior to shipment. Repair pricing under the new model will be 15-35% of a new build price. The Repair Only service is not available for a chassis.



Reduced Risk

Because GEH is the OEM of the BWR design, GEH is in the best position to guarantee that a repair meets all intended specifications and design characteristics, unlike 3rd party repair operations. In addition to meeting the original design bases, GEH can provide a level of service that few, if any, 3rd party service providers can match, let alone beat.

Key Benefits

- Less expensive than refurbishing same part
- Reduced lead-time (6-8 weeks)
- Repaired parts are tested to the highest standards and latest test procedures commonly used in the industry
- Repaired parts have the same extended warranty coverage as refurbished and new build parts
- All repairs completed by GEH are to original design basis
- Quality of the service and product are maintained under the new process.

To take advantage of the new Repair Only service or for any other Electronics need, contact your Customer Account Leader or contact:

1-800-425-8108

nuclearparts@ge.com

or visit us at www.ge.com/nuclear



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